

Servair's quality recognized

A high level of quality is at the heart of Servair activities, the French leader in airline catering and the 3rd global player. Its efforts have been rewarded at the start of 2009. The company was voted the best European caterer for the third year in a row, its Halal certificate was renewed and the Servair 2 site was OHSAS certified on the basis of its workplace health and safety management system.

"Servair's recognized know-how offers a label for in-flight passenger comfort. The professionalism shown by Servair teams and our quality efforts have once again been brought to light. Servair is proud to contribute to the success of the 120 airlines which use its services", says Patrick Alexandre, Servair CEO.

Servair, voted the best European caterer for the third consecutive year

Readers of Pax International, the leading US magazine dedicated to the airline catering industry, voted Servair the best European caterer in 2008. Each year, Pax International subscribers vote for the best caterers by geographic region.

Once again, Servair sees the quality of its services recognized. For Claude Thévenin, Executive vice-president for Sales, Marketing & Innovation, *"This award is a recognition of the company's continuous efforts to bring improvements and innovation to airline catering. We are very proud to receive this honour for a 3rd consecutive year."*

CPA, a Servair subsidiary, has seen its Halal certificate renewed

Servair's subsidiary, CPA, saw its Halal certificate renewed with top audit and hygiene marks (100 out of 100). The company's Halal meal trays comply with very strict Muslim food preparation rules while taking in-flight conditions into account. Furthermore, an internal committee has the task of ensuring that the rules are respected and that Halal values are applied ; all CPA team receive training in this area. Halal-approved since 2006 for the arrival of Malaysia Airlines as one of the company's customers, Servair, through its subsidiary, CPA, currently prepares Halal meal trays for five other airlines: Saudi Arabian Airlines, Kuwait Airways, Qatar Airways, Gulf Air and Egyptair.

While the diversity, quality and freshness of products remain a priority, the respect for passengers' traditions, culture and religion is equally as important. Servair thereby provides a service and an approach which are adapted to the demands of global cuisine.

Servair is awarded the OHSAS certificate

Servair is the first company on the Roissy-Charles de Gaulle platform to be awarded such a certificate. Received in January 2009, it is the outcome of work which was undertaken more than one year ago by all of the Servair 2 teams.

OHSAS 18001 is a reference in workplace health and safety management whose requirements go beyond those of existing regulations and which enjoys national and international recognition. This certificate shows that Servair 2 has a high performance management system for the health and safety of employees in the workplace.

Such recognition forms part of the company's continuous improvement policy in workplace risk prevention and the ergonomics of positions in Servair and its subsidiaries.

SERVAIR est la première entreprise française de restauration aérienne et du nettoyage. Au 3ème rang mondial avec ses partenaires et ses filiales, SERVAIR offre aux compagnies aériennes un ensemble de services indispensables aux métiers du transport aérien et du confort du passager. Ses exigences en termes de qualité et de savoir-faire conduisent SERVAIR à être une véritable force de proposition auprès de ses 120 compagnies clientes afin d'améliorer leur offre commerciale auprès de leurs passagers tout en respectant scrupuleusement les contraintes liées au transport aérien.

Filiale d'Air France, SERVAIR et ses filiales comptent 35 implantations et réalisent un chiffre d'affaires de plus de 750 millions d'Euros. Avec ses 9 500 collaborateurs, SERVAIR allie la logistique industrielle au souci de la bonne cuisine et du confort du passager.

SERVAIR et ses partenaires (FLYING FOOD GROUP aux Etats-Unis, SERVAIR AIR CHEF en Italie, NEWREST SERVAIR en Espagne) ainsi que ses assistances techniques sont présents dans plus de 70 implantations à travers le monde. Cette stratégie d'alliances permet de respecter les spécificités locales et de la personnalité de chaque compagnie.
