



PRESS RELEASE

Paris, 28 November 2011

City One and Servair join forces

Creation of a joint subsidiary dedicated to the design and management of 'wellbeing areas' for airport and airline passengers

Servair, French leading airline caterer and number three in the world, and City One, one of the independent leaders in the reception business in France, have just created a joint venture. By combining their respective expertise, these two professionals of the airport sector now offer 'turnkey' welcome areas to airports and airlines enabling customised services for passengers.

From the design of these welcome areas (design style, ergonomics, etc.) to their management and operation, this new subsidiary is innovative and gives a new dimension to the reception and wellbeing of passengers, with the possibility of creating customised services. Ten airports and airlines in France and abroad have already given their go-ahead to the concept.

The close commercial relationship between the City One Group and Servair has been building up since 2005. The two groups have discovered promising synergies, interesting complimentary features and similar high quality demands in their activities, leading to a desire to join forces in a more formal and sustainable manner. With the creation of this subsidiary whose capital is shared 50-50 between the two groups, this ambition has now come true.

Aware of the major competitive challenge that are passengers' quality of reception and feeling of wellbeing for airports and airlines, the City One Group and Servair intend to continue creating innovative services in this area.

"Servair is continuing its development in the area of passenger comfort. To this end, it was natural to join forces with a partner recognised in its sector to create an innovative and customised offer, designed from our respective expertise", declared Patrick Alexandre, CEO of Servair.

Sophie Pécriaux, President of City One, is delighted with the Servair partnership, the undisputed leader in airline Catering: "After working together for over seven years, we have built up a real common vision of services, based on a strong commitment to the quality of services alongside customer satisfaction."

CITY ONE in brief

The **City One** Group, specialised for the past 20 years in the hospitality business, in terms of training, management and organisation, articulates its know-how around 6 business areas: company reception, on-site Facility Management, interim work and placements, airport assistance, Field Marketing and events. A business services professional, City One meets the need for outsourcing with a sectoral organisation.

As a reminder, the City One Group, founded in 1991, is currently present in France (12 branches) as well as in Belgium and Luxembourg.

The Group employs 2,500 employees and posted a turnover of €74.5 M in 2010. Forecast turnover for 2011: €88 M.

The Group is independent and managed by Sophie Pécriaux.

More information on www.cityone.fr

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SERVAIR is the leading French airline catering and cleaning company. In 3rd position worldwide with more than 60 sites, with its partners and subsidiaries, SERVAIR offers airlines a range of services that are vital to the air transport sector and for the comfort of passengers. Its requirements, in terms of quality and know-how, have led to SERVAIR becoming a true driving force for its 120 customer companies, helping them to improve their commercial offers to passengers, while scrupulously adhering to the constraints of air transport.

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